

# Vinylrules Music Refund Policy

Thanks for purchasing our products on [www.vinylrulesmusic.com.au](http://www.vinylrulesmusic.com.au) operated by Scotty Clarke.

In order to be eligible for a refund, you have to return the product within 28 calendar days of your purchase. The product must be in the same condition that you receive it and undamaged in any way.

After we receive your item, our team of professionals will inspect it and process your refund. The money will be refunded to the original payment method you've used during the purchase. For credit card payments it may take 5 to 10 business days for a refund to show up on your credit card statement.

If the product is damaged in any way, or you have initiated the return after 28 calendar days have passed, you will not be eligible for a refund.

If anything is unclear or you have more questions, feel free to contact us.

## **Refund Policy Complaints and Enquiries**

If you have any queries or complaints about our Refund Policy, please contact us at:

**Vinylrules Music**

**Level 1, 359 Balcombe Road, Beaumaris, Victoria, 3193**

**[vinylrulesmusic@hotmail.com](mailto:vinylrulesmusic@hotmail.com)**

**[www.vinylrulesmusic.com.au](http://www.vinylrulesmusic.com.au)**